



dietrickHUB

team dietrick's window to information

D2 opening with a grand experience

After months of renovation and hours of hard work from Team Dietrick, D2 Officially opened on Thursday, November 4, 2004. It was a day and night to remember.

Although the building had been open for business since August 23, (the first official day of classes for VT students), administration deemed November 4 to be the date when D2 would be presented to the public and media.

Since reoccupying the building August 9, Team Dietrick worked at a feverish pace; polishing, labeling, cleaning, organizing and preparing for the grand event. Staff returned to the building to find that nothing was the same; yet the spirit of Dietrick remained.

According to Food Production Manager Carolyn Bess, 1392 guests were served during this special event.

Guests fortunate to arrive early received a wonderful care package prepared for them by the departmental marketing team. Included amongst the goodies were maps of the new layout, lanyards for carrying keys and IDs, and a coupon; good as a freebie ticket to the new Premium Grill.

“It was a once in a lifetime opportunity... a culmination of the hard work and dedication of

**Team Dietrick”
Lance Mailem**

For anyone else, this renovation might have been a task



Above: A Grand Dessert Line Up for a Grand Opening

Right: The steps of placing a 6 feet by 4 feet cake.

impossible to complete. A most memorable time!

“It's not funny now; but it will be later.....”

Many thanks to Terry for these fabulous pictures, at Robert Coffey's request.





A HALLOWEEN TREAT AT D-TRICK

D2 became a scary place on Wednesday, October 27th. Staff Members dressed up in costumes and decorated the shops in the spirit of Halloween. Associate Director Ted Faulkner, Senior Associate Director Robert Coffey, Student Programs Art Director Holli Drewry, and Dining Services Office Specialist Blair Chambers judged Student Pumpkins, Shop Decorations, and survived judging the parade of monsters and ghouls.

Dietrick honors the best

Team Potato Head Award

This award is presented to the top three shop teams during the holidays and seasons. Winter Holiday Season, Valentine's Day, Saint Patrick's Day, Easter, VT Spirit, and Halloween. Gold-1st Silver-2nd Bronze- 3rd.

Golden Spoodle Award

This award honors a group or an individual that best exemplify the spirit of Team Dietrick. The hard work, dedication, and overall good spirit towards co-workers and our guests. This honor will be presented by unit manager Kelvin Bergsten at Monthly Roundtables.

Staff Star Award

Everyone is a bright star. This honors individual D2 and DXpress staff members for your contributions to this organization. Started by the management team, it will be passed on by staff members to other staff members on a weekly basis. Recipients cannot win this award more than once in a 60 day period.

Star Cashier Award

Uniquely for cashiers. Those whom have shown their customer service and knowledge of the job at hand are eligible. As the first in the line of duty cashiers set the mood for the entire dining experience at D2 and DXpress.



Shop Decoration Contest

First Place: East Side Deli
Second Place: Mangia!
Third Place: Salsas



Costume Contest

First Place: Karin Biggins
Second Place: Peg Fisher
Third Place: Ed Sepulveda

Next Contest is our Shop Holiday Decorations
Monday, December 6, 2004

StudentRAP

Welcome Back Students!

UPCOMING EVENTS:

Wed, 12.1: Gingerbread House Making
Mon, 12.13: Cram Jam (Ice Cream Sundæes)
Thu, 12.16: D2 closes at 1:30PM
DXpress closes at 2:00PM

EXAM WEEK INFORMATION:

All VT student schedules will be omitted starting Reading Day, 12.9 through 12.16. You must sign up for a new schedule during exam week. Students are required to work **2 shifts** during Exam Week.

SPRING SEMESTER SCHEDULES:

Fall Schedules will be erased at the end of this semester, and you can sign up for a different schedule for Spring Semester.

To sign up:

DXpress: Email Mike: mhaberma@vt.edu
D2: will be posted at the end of the week

END OF SEMESTER PARTY: TBD



Cashin'In

Our "Star Cashier" program got off to a wonderful start!

We recognized *Iris*

Rombow for her tireless efforts on the day of our Grand Opening. She never missed a beat as she ran the cash register, stocked the condiments bar and kept the areas around the entrance clean and sparkling! In addition to making sure she covered all her assigned duties, Iris jumped in and helped wherever she was needed as the day progressed. She stepped out of her box and pitched in with a true team spirit!!



On December 14th anyone interested in participating in the white elephant gift exchange please sign up near the time clocks to put your name in the drawing! There is a 10 dollar limit on the purchase of the gift. Names will be drawn and gifts exchanged at our Roundtable on December 14th at 2:00pm. Please have your gifts the day of or prior to the event.



Word on Salary Street

by Ariel Lotz

- Leave reports are ready for review and signature. See Ariel in the business office.
- Copies will be in your mailboxes by Tues Nov 23
- Wed Nov 24 is a voluntary sign-out day
- Christmas vacation Dec 18-Jan 5; mandatory return to work Thursday Jan 6, 2005
- Minimum time needed for Christmas vacation is 32 hours, if you choose to work all clean-up days, returning Mon Jan 3, 2005
- Roll-over date for personal sick time and family personal time (new plan) is Jan 10, 2005
- That's all for now!!



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Creativity and design by Lance Mailem
Stories and content by Ariel Lotz

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Kelvin Bergsten
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dietrickHUB is the official newsletter of team dietrick (D2 and DXpress). We strive to provide useful and motivational information to all staff members. If you want to contribute to dietrickHUB just let us know and we'll add it to our next issue.

Views and content in this newsletter are for the benefit of the D2 and DXPRESS staff. Content is reviewed internally by the Dietrick Management Team.



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WANTED

Guess who this team Dietrick member is?

The clues are...

- This time of year you'll find this person along the Blue Ridge Parkway with a Deet's Sweet.
- Likes cold navels.
- AM fleet foot.
- Midday Cookie Monster.
- **Notorious** practical joker.
- Will wear tights in front of 2000; but won't dance for anyone.



Find out the answer at the next Roundtable.

A special prize for the first correct answer!!!



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