

dietrickHUB

team dietrick's window to information

Have you had your Dietrick biscuit?

Bernice Johnston Biscuit lady extraordinaire

Have you met Bernice, the biscuit lady? You can find her in her own workshop on the lower level near Deet's Place. Tray after tray of perfect biscuits roll out of her ovens like clockwork.

When she was a little girl, Bernice's mother taught her to make biscuits; letting her experiment until she mastered it. Since then Bernice has perfected her own recipe, making her the only biscuit maker employed by Dining Services.

Yes Bernice was once a little girl!! And has 3 children of her own; as well as 4 grandchildren. And many of those family and friends gathered Thursday Feb. 17th, 2005 along with Dr. Spencer, Rick Johnson, Ted Faulkner and the Roanoke Times to honor her as her 3,000,000th biscuit was served to Ashley Raines, a VT junior.

Raines was supposed to meet a friend upstairs in D2; but plans changed...Fortunate for her! She was awarded a biscuit the size of a platter, a gift basket from Deet's; and most importantly, one of Bernice's special signature hugs! And yes she took the biscuit home with her. Wouldn't you?

In case you were wondering how much goes into each batch-that's 9 gallons of buttermilk, 20-lb blocks of all-vegetable shortening and 100-lb bags of Southern Biscuit flour. But of course Team Dietrick knows all about the large volumes of product it takes to feed our guests!!!



It all starts here in this mixer!



Dr. Ed Spencer, Ashley Raines, Bernice Johnston, and Rick Johnson



Bernice pulls out yet another tray of biscuits, golden and perfect as always!!



Each biscuit is cut by hand after Bernice rolls her famous dough.

When Bernice's mother taught her the family recipe, little could she have guessed how one day so many people would count on those biscuits every morning. Likewise, her mother never could have figured the number of biscuits her daughter would someday make... But we've counted! 1200 biscuits per workday since 1992, from scratch! That puts her at the 3,000,000 mark this week!!!!

Will you be my Valentine?



During dinner on February 8, 2005 Chef Chad directs students through the fine art of truffle making . Check out those balloons!!

A student dips his truffle into a bowl of toppings.



“enie, meenie, miny, mo....
which bowl to pick....
I don't know!”



A student puts the finishing touches on her Valentine's truffles.



Serving it up!!!



Thais da Silva dishes yummy treats...there's certainly enough to go around!



Stephen Johnson serves it up spicy in Salsas!



Cheryl Hobbs, FPS, shows off her Golden Spoodle while Kelvin cracks a smile.



La la la la...
Terry, want to audition for the Muppet Show??



Minnie Craig serves some Asian soup to a hungry Hokie.



Lance... "do you want chicken with that?"

words from **BEHIND THE SCENES**

STUDENTrealm

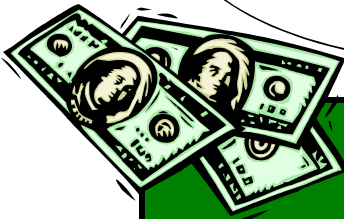
UPCOMING EVENTS:.

We will be closing at 2pm Friday, March 4 for Spring Break, so NO dinner shifts that night!

DXpress will open back up Sun, March 13 at 4pm, D2 opens back up Mon, March 14 for breakfast.

April 21 is the Spring Customer Appreciation Meal. This is a mandatory work day for all student employees (D2 and DXpress).

D2 Assistant Student Manager Applicants will be interviewed this week by Lance and Terry. Promotions will be announced before Spring Break.



Cashin'In

Much has happened since the fall semester. And even with the New Year some things stay constant and can be counted upon, no matter what is happening in the world around us.

From my perspective, dependable and reliable co-workers make a big difference in our ability to have a productive and efficient work day.

It is these two character strengths that helped us choose the newest **Star Cashier**.

For always being there and ready to take on any assignment that may come her way, we congratulate **Anna MacBean!**

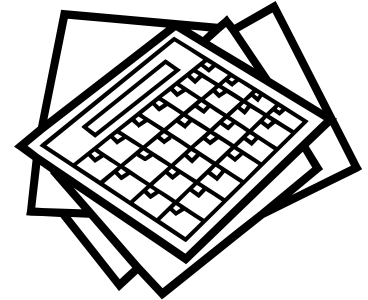
Thanks for doing a great job!

~ Karin

from the pipeline

Perfect attendance to date:
Many thanks to these employees posting perfect attendance from fall opening to date:

- Todd Alls
- Adam Bess
- Weiwei Guan
- Bernice Johnston
- Chris Ross
- Chris Keleher
- Anna MacBean
- Ken MacBean
- Greg Papillon
- Deb Lester
- Nit Thangjitham



Salary Street

Bravo!!! to all of our employees receiving service awards at our upcoming annual Staff Appreciation Breakfast!!

- 5 years Denny Luz
 Joean Rasnick
 Dora Wilson
- 20 years Mark Brown
 Lois Mullins
- 25 years Ed Mullins
 Betty Smith

Congratulations! to our new classified employees:

- Kimberly Mabe
- Carolyn Collins

Reminder: New leave balances will post on your upcoming leave report.

If you are on the new VSDP plan, your balances for personal sick and family personal reset on January 10th, 2005.

And with tax season quickly approaching, we're all thinking about deductions, planning and budgeting. If your status has changed in the past year, schedule an appointment with me; or to discuss your benefits and any questions you might have.



words from **BEHIND THE SCENES**

The Chef's Table

- Congratulations to **Cheryl Hobbs** for her receipt of the coveted Golden Spoodle Award!!!
Excellence all around!
- Recent inspections from the state and SteriTech health officials showed that we are doing well.
Great job team!!!
- The spring semester brings some changes in our leadership structure in the shops. David Briganti will take over the reins of Gauchos; giving Charles Morse a turn at Olive's.
- We ask that you support this restructuring; remember that the success of Team Dietrick starts with you!!

~Chad & Carolyn



From the Manager's Office

Welcome back for the Spring Semester!!

- The **D2Go** program that targets students after traditional dining hours is off to a great start: **100 meals during the week and 300 served for weekends.**
- Chef Chad has made some menu changes in **Pan Asia**. They have been well received!!
- To date we have served over **543,638 meals.**
- We have many upcoming important events. Make the necessary accommodations to your schedule for those events considered mandatory work days.
- Forms for summer vacation request and wage "**intent to work**" are **due in the business office by March 1, 2005.**
- Remember: All activities including Summer Conferences, camps and summer school will be serviced by Dietrick; we will be the only unit open on campus.

~Regards, Kelvin

D2Go press it



The D2GO Hot Food program took off this semester. The students love the new choices in addition to traditional favorites.

Compliments to Carolyn Collins, Kim Mabe & Samantha Reed for all their hard work and long hours served during the past two snow storms.

Keep up the good work gang!

Trivia

Did you know that.....

- The first actual St. Patrick's Day parade was held in the US, not Ireland?
- If you were a political candidate, it was considered a wise strategical maneuver to attend one of these parades of the "Green Machine", due to the large numbers of constituents that you might sway to vote for you.
- As recent as 1970, Irish pubs were closed on March 17th, to celebrate the holiday.
- In 2004, one million people participated in Dublin, Ireland's St. Patrick's Day multi-day celebration.

Happy St Patrick's Day!!!



The Staff Shout-Outs!



Got something to share? Here is your opportunity!



New Faces

**Welcome
to our new staff members:**

**Mary Lee
Mamie Broome
Raye Wiley
Vonetta Moore-Williams
Chie-Mey Lo Shing
Samantha Reed
Abdi Hassan
Khadija Soumo
Mario Leonel**

- **Caleb Harris Reed made his entrance into the world via Caesarean section Jan 18th, 2005. Parents Terry & Tracy can't stop smiling!**
- **Linda Xu delivered her son Sam Li on Dec 29, 2004. Congratulations Linda! She will be returning sometime mid-February.**
- **Martha Smith accepted a position as Lead Baker at ABP, Squires Food Court. While we will miss Martha, we wish her the best of success on the other side of campus! Ariel received an email from her assuring everyone that she is well; but misses her second home at D2!!!**
- **Keep your chin up!! Spring break is just around the corner!**



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Welcome back Judy Raines!!!

She returned just in time for spring classes.
The students certainly missed her!!!
(We did, too!!)

In our thoughts:

Are with Meryem Gursoy's father in Turkey,
recovering from major surgery.

December / January Birthdays

- Sam Li Xu December 29
- Caleb Reed January 18
- Mark Brown February 3
- Deb Lester February 27

**If you wish to include your or someone's birthday, please speak with Ariel. She will include it in the next edition.*

Creativity and design by Lance Mailem
Stories and content by Ariel Lotz

Contributors:

Kelvin Bergsten, Chad Brodtkin, Carolyn Bess, Terry Reed, Denny Luz, Cheryl Thomas, and Karin Biggins

dietrickHUB is the official newsletter of team dietrick (D2 and DXpress). We strive to provide useful and motivational information to all staff members. If you want to contribute to dietrickHUB just let us know and we'll add it to our next issue.



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WANTED

Guess who this team Dietrick member is?

The clues....

- One of my favorite sayings is "It's their world; I just live in it!"
- Calvin, Ferris & Dante are important to me.
- My hobbies include dance, swimming or working in my yard.
- My brother's name is Robin.
- One of my claims to fame is pulling practical jokes on Kelvin.



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